LockDown Browser Installation

LockDown Browser Requirement

The Music Theory Graduate Placement Exam requires the use of LockDown Browser, which will prevent you from accessing other websites or applications while completing the exam. You will be unable to exit the exam until all questions are completed and submitted.

Watch this video to get a basic understanding of LockDown Browser:

https://www.respondus.com/products/lockdown-browser/student-movie.shtml

Download Instructions

1. Select the "Music Theory Graduate Placement Exam" from the College of Music GPE Graduate Center Canvas course.
2. If you have not already installed LockDown Browser, select the link to download the application and follow the installation instructions.
3. Return to the quiz page in a standard web browser.
4. LockDown Browser will launch, and the quiz will begin.

Note: LockDown Browser only needs to be installed once per computer or device. It will start automatically from that point forward when a test requires it.

Getting Help

Several resources are available if you encounter problems with LockDown Browser:

- The Windows and Mac versions of LockDown Browser have a "Help Center" button located on the toolbar. Use the "System & Network Check" to troubleshoot issues.
- Respondus has a Knowledge Base available from support.respondus.com. Select "LockDown Browser & Respondus Monitor" as the product to view helpful articles.
- If you're still unable to resolve a technical issue with LockDown Browser, go to support.respondus.com and select "Submit a Ticket". Provide detailed information about your problem and what steps you took to resolve it